

YOUR OTIUM SPA EXPERIENCE

We welcome you to book your half day package or treatment with us online, via our App or by calling us on 01784 333111. All visits to Otium Spa must be booked in advance.

We ask you to wear suitable swimwear to Otium Spa. Please bring two swimming costumes, one for swimming and a dry one for treatments and relaxing. A complimentary towel, robe and flip flops will be provided.

SPA OPENING TIMES:

Last entry to the spa is 30 minutes before spa closure.

Monday - Friday 9am- 9pm

Saturday 9am- 5pm

Sunday 9am- 7pm

TREATMENT BOOKING TIMES:

Tuesday-Thursday 9am-8.30pm

Friday 9am-5pm

Saturday & Sunday 9am-5pm

TERMS AND CONDITIONS

- Treatment times shown are approximate and include preparation time.
- If appointments are missed we cannot offer a replacement time or refund. A cancellation charge for the full amount will be made if less than 24 hours notice is given.
- Half Day Spa guests must be 16 years or over. Maximum of 10 guests, per group.
- Otium Spa flip flops must be worn at all times in and around the Spa.
- If you are using a gift voucher for payment you must bring the original voucher with you or full payment will be taken.
- If your chosen package includes a manicure or pedicure, please ensure all polish or gel applications are removed prior to your visit. Removal of gel applications cannot be guaranteed on the day and will be chargeable.
- All Premium+ members receive a 10% discount on all treatments prices (Tuesday and Wednesday)
- We offer a specially designed massage treatment for expectant and nursing mothers. Some of our treatments, however, are not suitable for you during this special time, so please allow the Otium Spa team to guide you in selecting which treatments are most suitable for you. Unfortunately, we do not offer any spa treatments during the first 12 weeks of pregnancy.
- The Otium Spa team reserves the right to stop treatment at any time if she/he feels that the guest's behaviour is inappropriate.
- We strongly advise that you do not consume any alcohol before using the pool, sauna, steam room or gym facilities.